



# **J Watumull Global Hospital & Research Centre**

## **Patient Advance Payment Refund Policy**

Any advance payment by a patient for a service will be refunded if and only if this criteria is met:

- 1) If the payment is for a service that can not be provided because the patient's circumstances no longer allow, such as if the patient is not fit for surgery, the advance will be refunded after deducting any charges the hospital has incurred on the patient in the interim.
  
- 2) If the payment is for a service that can not be provided because of doctor or material unavailability, the patient will be given a chance to reschedule the appointment for the service, and if the patient opts out of this, the advance will be refunded after deducting 10% of the advance or Rs 100 (whichever is less) towards bank and document processing charges.

Dr Partap Midha  
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